



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

November 7, 2013

Date Complaint Received:	11/5/13
Complaint Received By:	unknown
Provider Name and Location:	Mary Swolley 832 12 <sup>th</sup> St West Des Moines Ia. 50265

Complaint: The Department received a complaint concerning inadequate or improper supervision.

Rule Basis: 110.5 (9) a, d.

Findings: Unsubstantiated

Resolution: Complaint check was completed on 11/6/ 2013. This worker did not observe any concerns regarding supervision of the children during this visit. Provider has an assistant who needs to be promoted to a substitute. Provider will provide appropriate files for the children.

If you have any questions regarding this matter feel free to contact me at 515-725/2750 or email address [tpeters@dhs.state.ia.us](mailto:tpeters@dhs.state.ia.us).

Sincerely,

Terry Petersen  
Social Worker